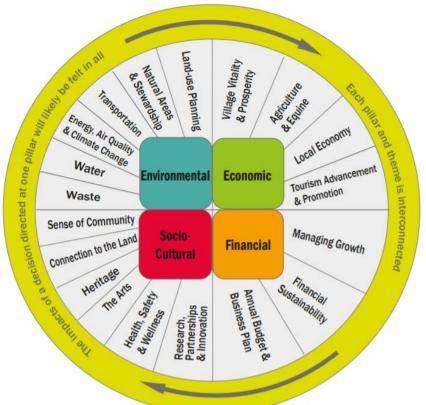




- I. Context
- I. Integrated Community Sustainability Plan
- II. Departmental Budgets
- **III. Strategic Plan Update**
- IV. Closing Remarks



### INTEGRATED COMMUNITY SUSTAINABILITY PLAN







### 2020 Operating and 2019-2022 Capital Budgets

2020 Operating Budget	\$ in Millions
Gross Expenditures	\$ 44.8
Gross Revenues	\$ 43.9
Proposed 2020 Increase in Tax Levy	+ \$ 0.9
Proposed Net Tax Levy Increase (Township portion only)	2.89%
Estimated Impact – Residential  "Blended Tax Levy Increase"  Assessment @ \$850,000  Assumptions: Region @ 2.96% and Education @ 2.00%	+ \$179.77 or 2.6%

Capital Budgets (2019-2022)	\$ in Millions
2019 Capital Budget Approved funding from Taxation >	<b>\$ 29.3 M</b> \$ 4.6 M or 15.8%
2020 Capital Budget Proposed funding from Taxation >	<b>\$ 34.8 M</b> \$ 4.4 M or 12.6%
2021 Capital Budget Proposed funding from Taxation >	<b>\$ 28.8 M</b> \$ 4.1 M or 14.4%
2022 Capital Budget Proposed funding from Taxation >	<b>\$ 27.4 M</b> \$ 4.1 M or 15.1%
Summary of sources of Funding Reserve & Reserve Funds Taxation Debenture Financing	(2019-2022) \$ 92.1 M or 76.6% <b>\$ 17.4 M or 14.4%</b> \$ 10.8 M or 9.0%



### Priority Area Title

Priority Area Alignment with ICSP Themes









- 2020 Goal/Objective #1
- 2020 Goal/Objective #2
- 2020 Goal/Objective #3

2019 **Accomplishment** 

**Color Corresponds** to ICSP Theme

2019 **Accomplishment** 

**Color Corresponds** to ICSP Theme

2019 **Accomplishment** 

**Color Corresponds** to ICSP Theme

Corresponding Imagery



### Core Services - Parks, Recreation and Culture

**RECREATION & CULTURAL SERVICES** 

PARKS & **FORESTRY** 



**ENVIRONMENTAL STEWARDSHIP & CLIMATE CHANGE** 

**FACILITY SERVICES** 

**ACTIVE TRANSPORATION** 





**Asset Management** 







**Operational Efficiency and Stability** 











**Climate Change** 









# Asset Management

- Investments in Infrastructure
- Replacement and/or Renovation of:
  - Community Halls
  - Libraries
  - Park Amenities

King City
Library and
Seniors Centre



Community Hall Restoration Projects











### Operational Efficiency and Stability

- Effective Use of Resources
- Staffing Retention
- Meeting Emerging Trends
- Customer Service Excellence

Establishment of a **Proactive Tree Maintenance Program** 

**Developing Skilled Workers to Provide High Quality Services** 



## Climate Change

- Climate Change Adaptation & Mitigation Plan
- Overall 45% Reduction Target
- Fleet Conversion
- Facility Upgrades
- Greening Initiatives

Geothermal Loop at New Municipal Offices



Purchase of First EV Vehicle



EV Charging Stations at Municipal Facilities





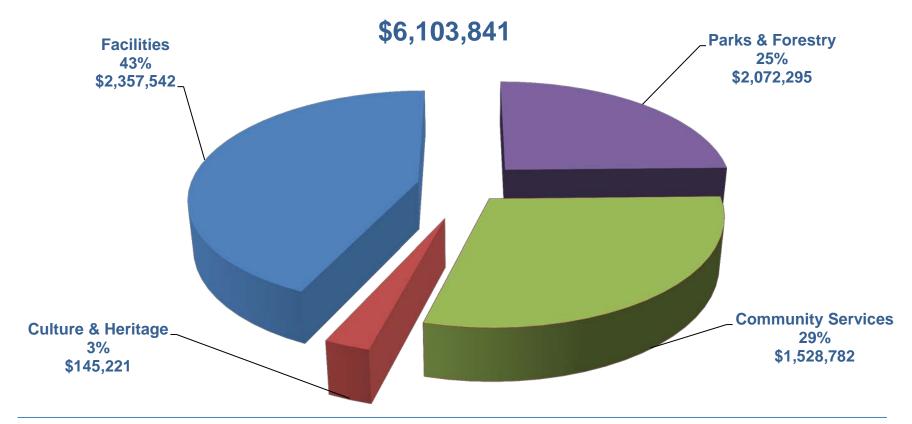






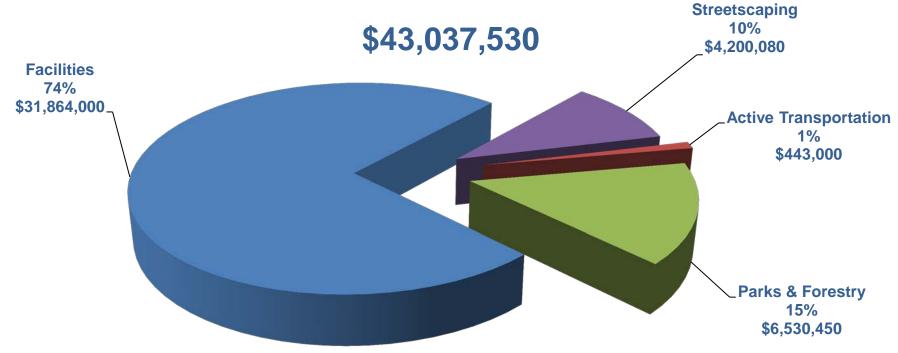


## 2020 Operating Budget (Net)





## 2020- 2022 Capital Budget









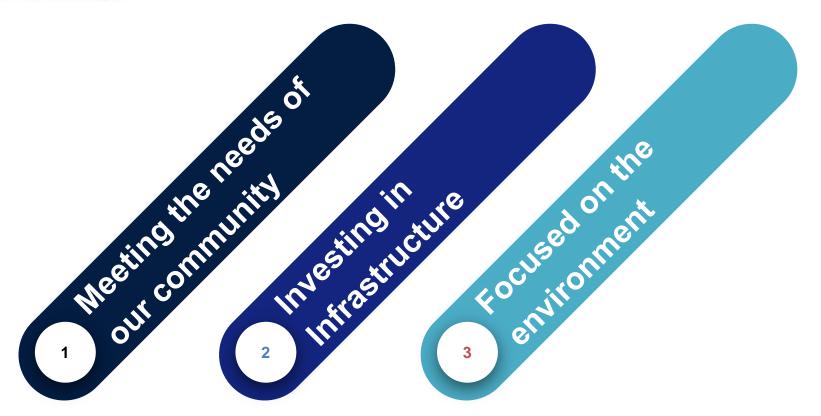
Parks Operator II – Arborist



Contract to Full Time Staff (4)









### Core Services – Engineering, Public Works & Building

**CAPITAL** 

**TRANSPORTATION** 



**DEVELOPMENT** 

**ENVIRONMENTAL** 

**BUILDING** 











- Operational Efficiency and Effectiveness
- **Asset Management**
- Fleet Renewal



**Short and Long Range Capital Programming** 



**Cost Saving Initiatives** 











## **Transportation**

- Nobleton Loop
- Bridge Renewal Program/State of Repair
- Road Improvement Program

Paved 13.7 km of Township Roads

Converted 2.3 km from gravel to asphalt



5-Year Update of Transportation Master Plan



## Traffic Calming

Pilot Projects & Communication Strategy

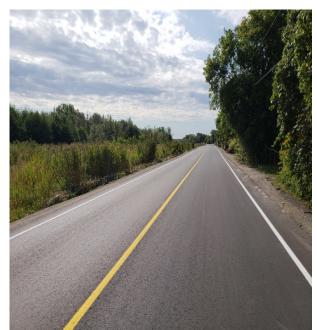












Pumphouse Road 2019

## Water, Sanitary, Storm

- Storm Water Management Fees
- Nobleton Sanitary Sewers Contract 3
- Schomberg Nitrification
- Mitigate Flooding Concerns

Comprehensive Stormwater Management Master Plan



Flushing and Swabbing (Schomberg)



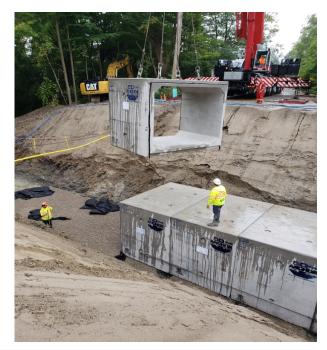
Strategic Asset Management Policy







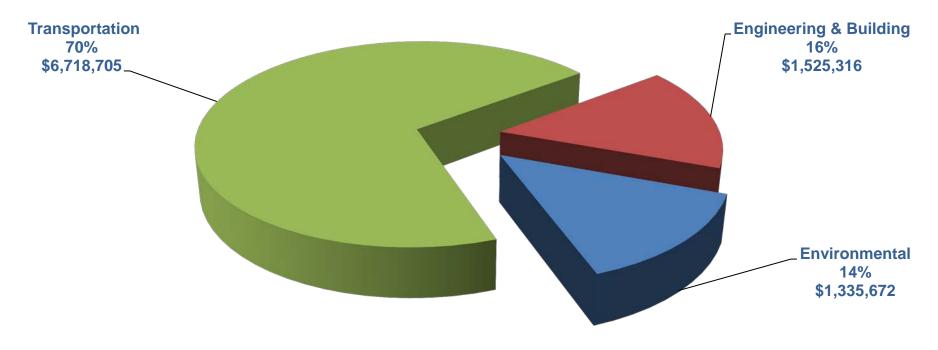




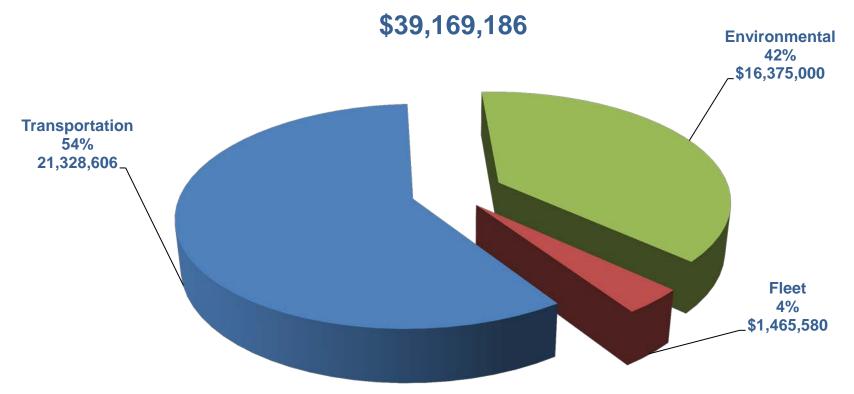


## 2020 Operating Budget (Net)

\$9,579,693









### 2020 PROGRAM CHANGES

**Annual Nitrification Program** 

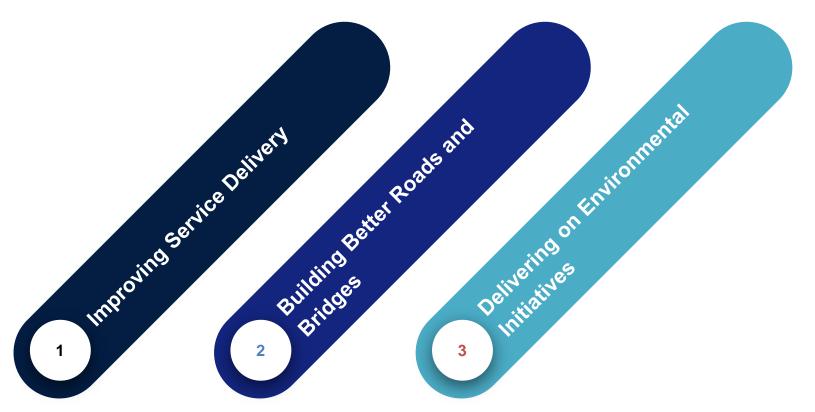
**Annual Sanitary Flushing Program** 



**Annual Drainage Improvement Program** 









### Core Services – Clerks & By-law Enforcement

**By-law Enforcement** 

Records Management

**Laserfiche**\*

**Public Access to** Information

Licensing and **Permits** 

**Corporate and Administrative Support** 





Research, **Partnerships and Innovation** 







Sense of Community











**Operational Efficiency** 









**Enforcement and** Compliance









### Research, Partnerships and Innovation

- Accessibility Friendly Awareness Program
- Automate Laserfiche Workflows/Approvals
- Open Data Practices















MULTI-YEAR
ACCESSIBILITY PLAN
2018 - 2025





### Sense of Community

- Policies and Procedures
- Corporate Records Management
- **Community Engagement**

**New Parking Programs** (Toys for Tickets, On-**Street Parking** Permits)



Hosted 1st **Microchip Rabies Clinic** in King



Community **Consultation:** King Loves its Trees











Sorry we missed you		
PLEASE CONTACT THE OFFICER		
BELOW AT YOUR EARLIEST		
CONVENIENCE		

	y but you were not home. Please
	as possible about the following:
Class Vanda	Carbana

- ☐ Parking
- ☐ Animal Control Issue ☐ Property Standards
- ☐ Site Alterations/Fill ☐ Fence/Pool Enclosure Obstructing/Occupying/Damaging a roadway











## Enforcement and Compliance

- Review of Regulatory By-laws
- Consistency of Enforcement, Policies
- Objective of Enforcement:
  - Education, Mediation, Compliance
- Short Term Rental Legislation Review





**Provincial Offences Court Convictions** 



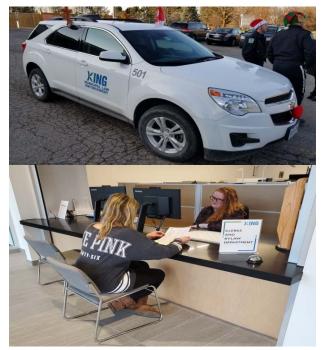












## Operational Efficiency

- Mobile Offices
- Improved Efficiencies and Procedures
- Records Management and Storage
- Partnerships/Agreements
  - Private Parking Agreements

Automated Parking System



Township-Wide **Laserfische** Rollout



Assessment and Inventory of On- and Off-Site Records









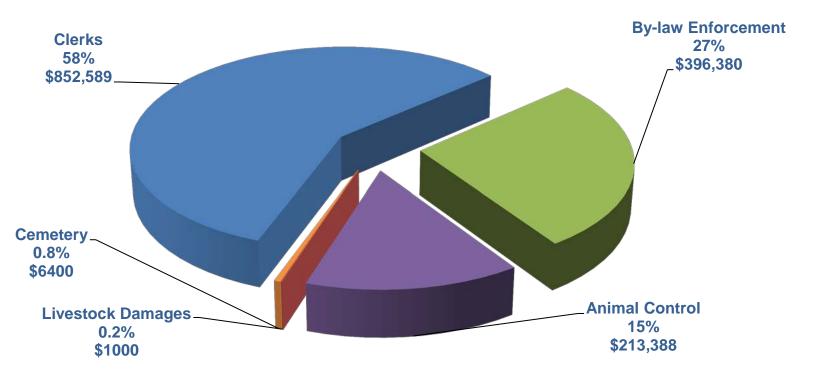






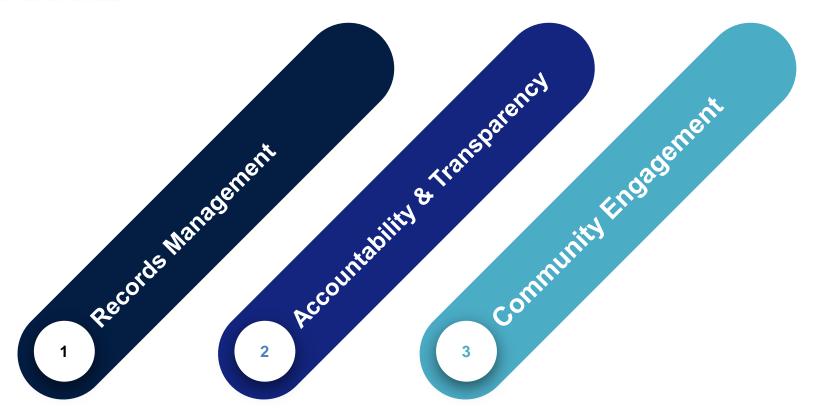
## 2020 Operating Budget (Net)

\$1,469,757











### Core Services – Planning

**DEVELOPMENT REVIEWS** 

**COMMITTEE SUPPORT** 



**PLANNING POLICY DEVELOPMENT** 

**ZONING ADMINSTRATION** 





**Village Vitality and Prosperity** 











Land-Use **Planning** 









**Managing Growth** 







## Village Vitality & Prosperity

- Urban Design Guideline Updates
- Development and Implementation of Sustainability Criteria (Currently Draft)
- Heritage Reviews Additions to Register and **Designation List**



Interim Control **Bv-law for Established** Neighbourhoods (King City)



2 Properties Added to Heritage Register

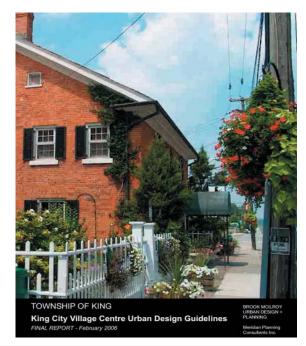














### Land Use Planning

- Rural Zoning By-law
- Sustainability Plan Re-Fresh
- Highway 11 SPA Study
- Region Approval of Official Plan
- **Educational Initiatives**



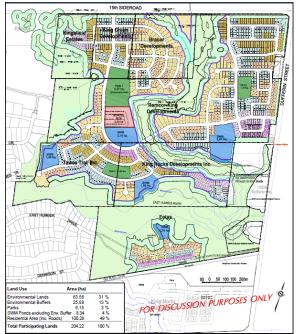
**Provincial Policy** Reviews













- Official Plan 2041 Conformity Exercise
- Process Enhancements and Efficiencies
- **Growth Management Tools and Monitoring Mechanisms**



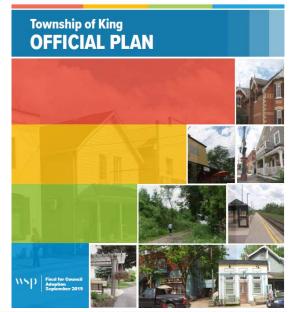
**Bushland & Mansions of King LPAT Hearings** 

**Employment Land** Conversion **Requests Review** 

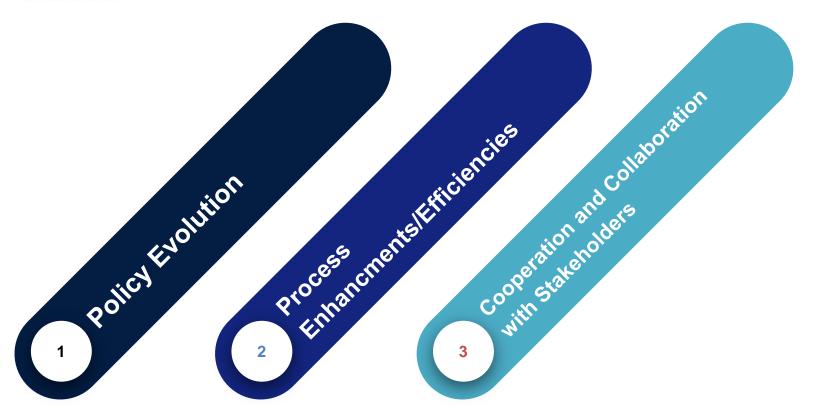














### Core Services – King Township Public Library

**COMMUNITY OUTREACH** 

**PROGRAMMING** 

**COLLECTION** 



CONNECTIVITY **ACCESS** 

**INFORMATION SERVICES** 

COMMUNITY **GATHERING SPACE** 





Operational Efficiency







**Community Engagement** 









Program and Service Innovation







# Operational Efficiency

- Staffing Stability
- Optimizing Resources
- Deliver Exceptional Customer Service















### Community Engagement

- Renewed Community Spaces
- Community Outreach Initiatives
- **Key Partnerships**

**King City Library** and Seniors Center



**Interior Updates** to Branches



9.8% Increase in **Active Library** Users















### Program and Service Innovation

- **Additional Programs**
- Modern and Relevant Library Collections
- Improve Connectivity



















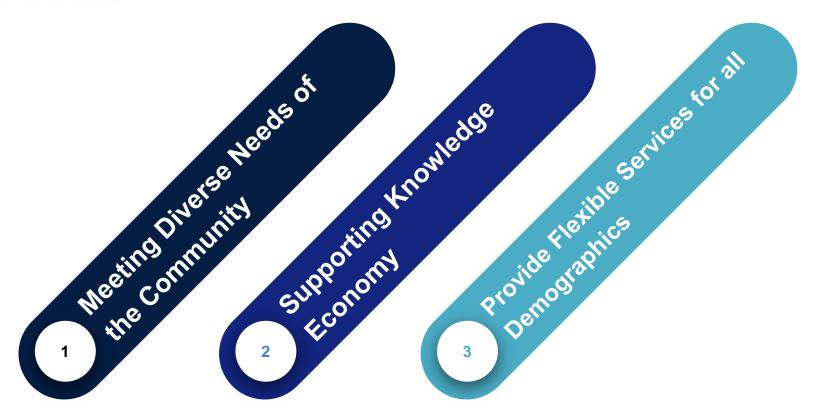
## 2020 PROGRAM CHANGES













### Core Services - Fire and Emergency Services

Fire Safety and Code **Enforcement** 

Public **Education and Prevention** 



**Emergency** Response





**Education and Awareness** 











**Inspections and** Compliance











**Operational Planning and Strategic Recruiting** 









### Education and Awareness

- Ontario Regulation 378/18, Community Risk Assessments (CRA)
- Smoke Alarm Program and Home Escape Planning
- Distribution of Public Education Materials and Implementation of Safety Programs
- **Emergency Preparedness Programs**

**Superior Tanker** Shuttle Service **Accreditation** 



**Door to Door** Smoke/Carbon Monoxide **Awareness Program** 



**Public Education and Events Programming** 













### Inspections and Compliance

- Routine Fire Safety Inspections
- Fire Protection Systems and Life Safety Feature Inspections
- Reduce Fire Damage and Loss of Life
- Compliance with Mandated Codes (OFC)

**Fire Underwriters** Survey Inspection **Schedule** 

Fire **Inspections** 



Orders and **Improved Compliance** 













# XING

#### **Operational Planning and Strategic Recruitment**

- Firefighter Health & Wellness
- Fire Underwriters Survey
- Fire Master Plan Guiding Document
- Staffing/ Qualifications

- Resource Deployment
- New Fire Apparatus
- Vehicle/ Equipment Maintenance Programs
- Changes in the Industry



Respiratory Program New SCBA and Air Compressor



New Auto Extrication Equipment & PPE



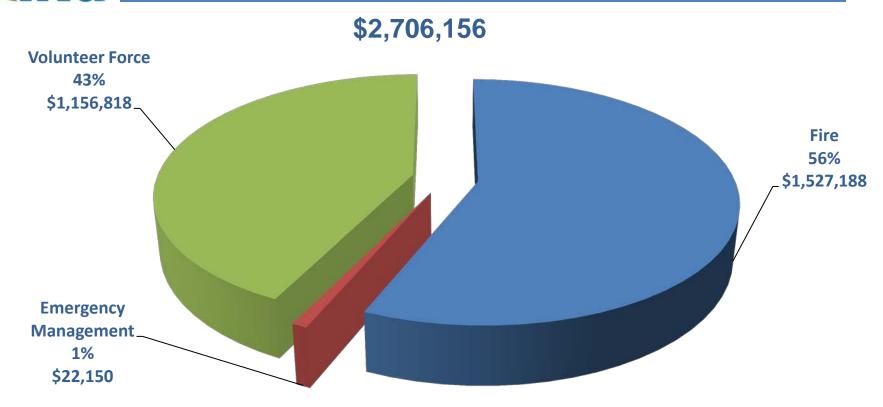






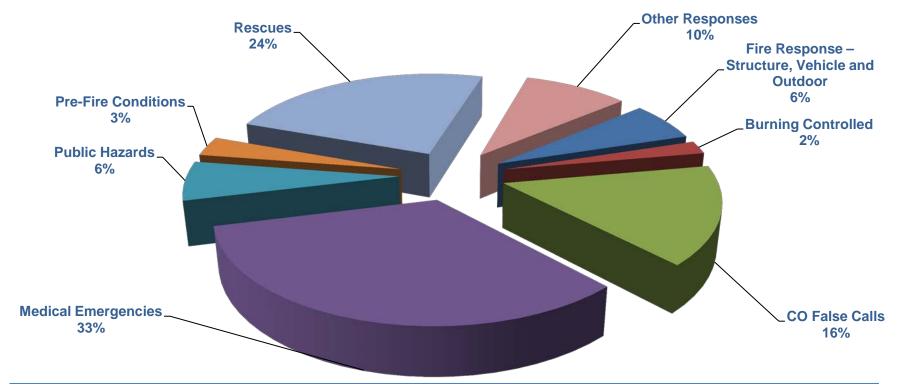






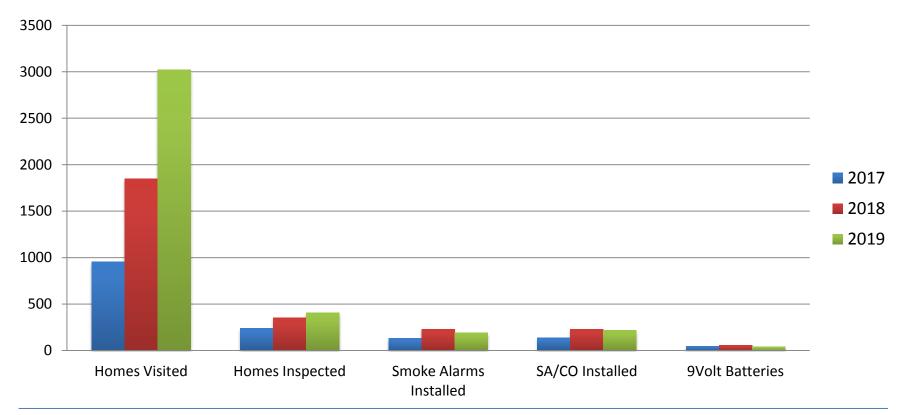
# Emergency Responses

**Total: 1340** 



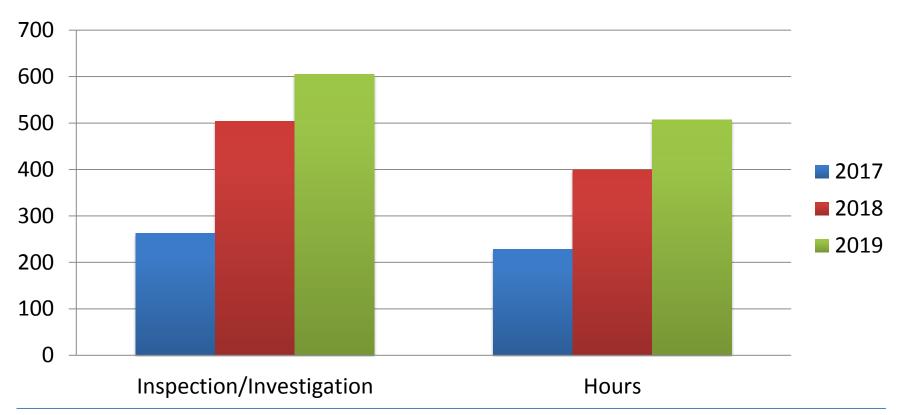


### Door to Door Smoke Alarm Campaign



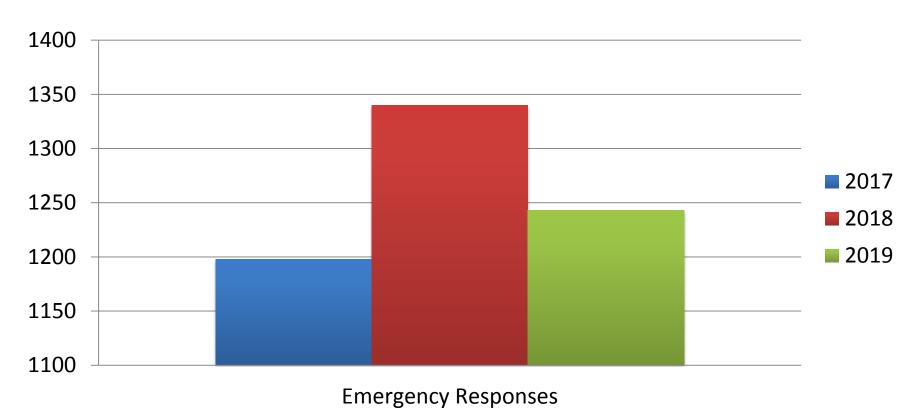


# Annual Inspection and Investigation Report

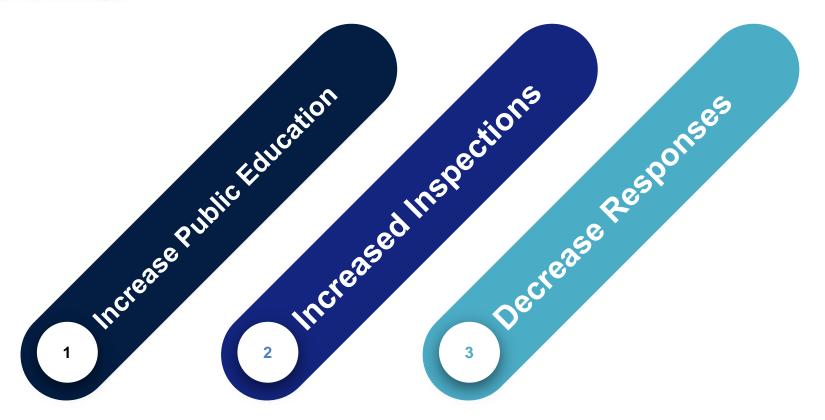




# Annual Emergency Responses









#### Senior Leadership Team

#### Vision Statement:

An empowered staff that proudly achieves personal and organizational excellence in the delivery of municipal services

#### **Mission Statement:**

King Township staff will contribute to a safe, sustainable and resilient community by providing superior customer service, quality programs and services, progressive leadership, responsible management while consulting with the community



### Core Services – Administration & Finance

**SERVICE KING** 

**OFFICE OF THE** CAO

> **ECONOMIC DEVELOPMENT**

**COMMUNICATIONS** 



**HUMAN RESOURCES** 

**FINANCE** 

**INFORMATION SYSTEMS** 





**Economic Development and Prosperity** 







**Enhancing Customer Service** 







**Community Engagement and Effective** Communication









Leadership and **Strategic Talent** Management











### Economic Development and Prosperity

- Retain and Expand Existing Businesses
- Attract New Employment and Business Investment
- Facilitate Sector Growth





Community **Improvement Program** 



Community **Tourism Plan** 











# Enhancing Customer Service

- Utilize New Technologies to Enhance Customer Service for Residents, Staff and Stakeholders
- Adopt New Policies for Service Level Agreements
- Citizen Survey



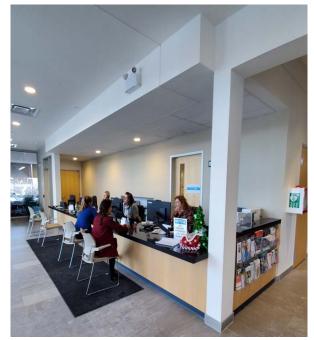














#### Community Engagement and Effective Communication

- New Website Development (king.ca)
- Communication Strategic Plan Update
- Public Engagement on Initiatives and Projects
- **Networking Opportunities**



3 Major **SpeaKING Initiatives** 

Private Tree By-law Official Plan **Traffic Calming** 

2019-2020 **Business and** Community **Directory** 









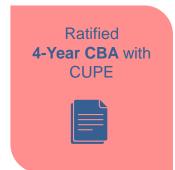






#### Leadership and Strategic Talent Management

- Leadership Development, Training and Performance Management
- Health and Safety Management System
- Modernize and Update HR Policy Framework
- Become an Employer of Choice



**Ergonomic** Office **Assessment** 

**25** Employees Certified in First Aid







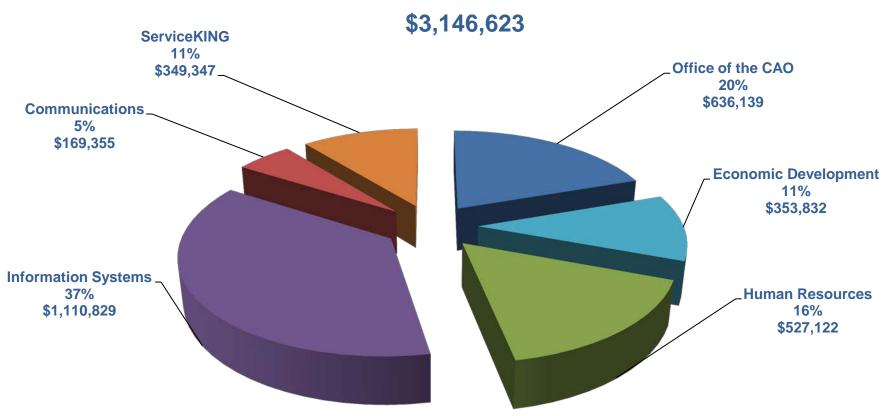








# 2020 Operating Budget (Net)





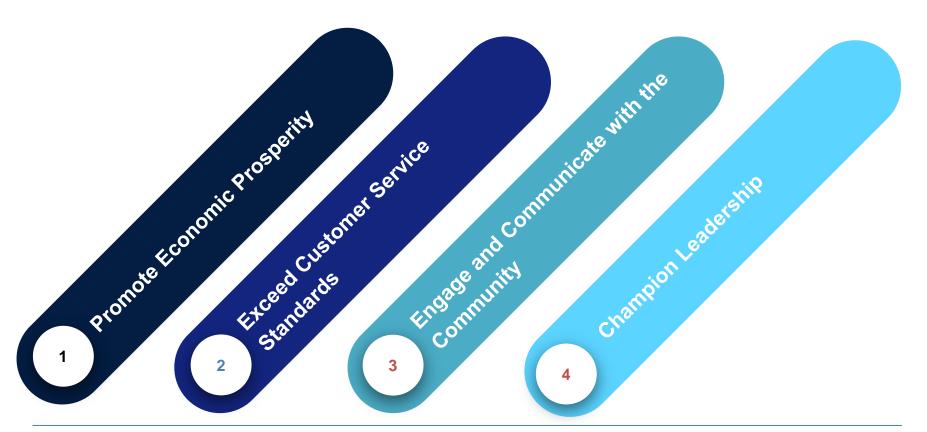
Supervisor:
Business
Analysis







#### Conclusion





#### **Strategic Plan Draft 2020-2022**



INVESTING IN INFRASTRUCTURE



A GREEN AND SUSTAINABLE FUTURE

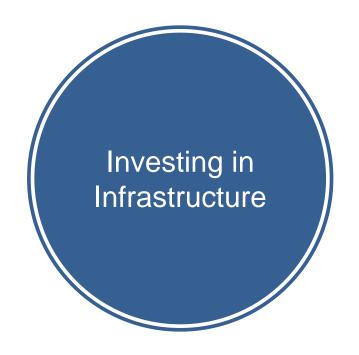


SERVICE DELIVERY EXCELLENCE AND INNOVATION



CULTIVATING SAFE, HEALTHY AND RESILIENT COMMUNITIES











**Improving** connectivity



Creating inclusive public spaces







Mitigating climate change



Enhancing natural heritage



Re-thinking waste and conservation







Strengthening leadership to become a high performing organization



Leveraging technology to modernize service delivery



Developing innovative frameworks to reflect the unique needs of our citizens



Encouraging community engagement through active communication



Cultivating Safe, Healthy and Resilient Communities



Promoting public safety initiatives though collaboration and education



Building capacity to strengthen resilience in adapting to municipal challenges



Fostering healthy and diverse lifestyles

# Creating a Balanced Approach





#### Closing Remarks



Disciplined Approach to a Fiscally Responsible Budget



Maintains or Enhances All Service Levels



Delivers Robust Capital Program for Growth



Major Investments in Asset Management



Growing Infrastructure Reserves



Respect Council Directed Tax Levy Targets